

Federico Martino

Management Consultant at Kearney | Public Sector,
Consumer Retail & Leisure | Columbia Business School
Graduate
April 20, 2016, Federico managed Rachel directly

Rachel, as a member of my team, advised the City • Department of Social Matters, Veterans and Women's Empowerment. Rachel assisted the Municipal director in creating a state of the art department. The City Department of Social Matters, Veterans and Women's Empowerment is responsible for providing social services to more than 2 Million residents of Luanda, by monitoring and improving kindergartens, orphanages, and social centers as well as managing all the social workers staff within the city. The final outcome of her work was a proposal composed of all the required components for the creation of a well-functioning and efficient unit. Rachel's job required understanding the environment and its needs and proposing a solution combining the suitable organization and working structure, the staff required and its training, and the appropriate work processes and tools to be used by the City Department such as establishing regular team meetings, conceiving the annual plan, updating regulations, among others. Additionally, she established strategic partnerships with NGOs on specific topics, organizing two round tables about domestic violence and about children from the street. Rachel stood out from her peers due to her insatiable will to continuously learn and to progress. She is hard-working and sets high-standard goals for herself. It was a pleasure working with such an excellent professional